



# Success Story

## Small Business-Human Resources Consulting Organization

The Comb Group was selected to design and develop an ecommerce solution to support a high growth Human Resources Consulting organization. This organization required a development partner that could rebuild an existing JAVA based application in less than 6 weeks. The current application was wrought with service and implementation issues that required manual maintenance to ensure orders and customer communication were handled properly. The organization found themselves in a very difficult situation between their existing application development partners and the needs of their customers.

## The Comb Group

*Actionable Information, not just reports*

The Comb Group agreed to deliver a new e-commerce and customer support application that would eliminate the need for manual intervention and provide daily order statistics to the appropriate personnel within the organization. The application contains more than 35 forms and 7 databases. The Comb Group provided all resources from database design to application development and hosting.

The Comb Group assumes all responsibility for hosting, help desk support, and application maintenance including feature enhancements.

Timeline: 6 weeks from Functional Requirements to production delivery

## About The Comb Group

The Comb Group is an independent consulting firm. Our organization was formed on one driving notion: there is untapped potential lying within all organizations that when identified, drive significant performance improvement.

The Comb Group services help clients achieve their business goals through planning and execution of projects such as workflow diagnostics, voice over IP migration planning, call center outsourcing strategy, information technology planning, and Balanced Score Card delivery.

*Why The Comb Group? Because you improve your business the same way bees make honey...one comb at a time.*

## The Comb Group

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## Industry Experience

No consultant with The Comb Group has less than 15 years of experience in their specific area of expertise. Our practices traverse a broad array of industries including Health Care, Banking, Insurance, the Public Sector, News and Media, and Small Business.